

UNDERLYING ASSUMPTIONS!

- Protect customer records
- Customer records first, then company records
- Off premise film, DR storage
- Assume some risks - one day
- Everything backed up at night, offsite
- Security as administrator
- Line department ownership
- Administrative functions not critical
- Reallocate staff to assist business units
- Industry or location standards

Legal, FEMA, environmental, others?

WHAT ARE YOURS?

"WHAT IF" SCENARIOS

- **Minor operational problem**
 - **Data processing facility lost**
 - **Business unit facilities lost**
 - **Telcom connections lost**
-

BUT COULD YOU LOSE?

- ✓ **All three capabilities simultaneously**
- ✓ **Community/public services?**
- ✓ **Multiple locations?**