

# PRIORITY CRITERIA

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Customer impact

Numbers affected

Type of impact

Dollars of resources

Assets at risk

Income lost

Expenses incurred

Work flow dependencies

Legal or regulatory

Inconvenience

Management judgment

-----Application 'Priority' Matrix-----

APPLICATIONS	<u>O U T A G E</u>					SUS PEND
	4 HRS	1 DAY	1 WK.	1 MO.		
Real time updating						
XXX	--	--	--	--	--	--
XXX	--	--	--	--	--	--
Online batch processing						
XXX	--	--	--	--	--	--
XXX	--	--	--	--	--	--
Manual procedures						
XXX	--	--	--	--	--	--
XXX	--	--	--	--	--	--